



30 September 2019

To Whom It May Concern:

PwC Ukraine has worked with AWATERA, our outsourced translation service provider, since 2015. We engage AWATERA for translation to and from English, Ukrainian, Russian and other language we require, consecutive and conference interpreting for our business events.

Due to the nature of our project-based business, we often require large volumes of extremely urgent translation that cannot be covered with our own in-house translation capabilities. AWATERA flexibly responds to our needs: the company's project managers are accessible 24/7 and always ready to help us address any tasks we have, meet our challenging deadlines and provide the translation quality that meets PwC standards.

We recommend AWATERA as a reliable and client-oriented translation provider and would be happy to answer any questions you might have about our experience.

Sincerely,

Miroslava Jax  
Manager, Head of Outsourcing  
Translation Services  
PwC Ukraine

A handwritten signature in blue ink, appearing to read 'MJax', is positioned to the right of the typed name.